

TAKE ME OUT TO THE...

DUCK POND

DRIVE-IN!

FAN GUIDELINES

IN ORDER TO ENSURE FAN AND STAFF SAFETY AND TO MAKE THESE EVENTS ENJOYABLE FOR EVERYONE, WE ASK FANS TO ADHERE TO THE FOLLOWING GUIDELINES WHEN ATTENDING A SHOW AT THE DUCK POND.

Each vehicle may not have more people than the amount of permanent seatbelts

Please NO CARRY-INS, any carry-ins seen in the ballpark are subject to confiscation & guest could be asked to leave

Tickets must be purchased in advance no walk-up sales

Tickets must be shown electronically through the window upon entry

Gates will open 60 minutes prior to screening and cars will be allowed to enter through the front gate only

Vehicles will not be permitted to enter after the start of the show in the event they arrive late, refunds will not be given in this event

Vehicles must park and remain parked in their designated location as indicated by staff, these have been predetermined to have proper social distancing between vehicles

Spots will be assigned on a first-come, first-served basis by Mallards staff

If a car needs to exit before the show ending, please text the help line listed at the bottom so we can usher you out

Exiting vehicle is not permitted, with only exceptions being to use the restrooms (porta-potties) or to purchase food and/or beverage

No sitting in open pick up beds, all vehicles must be enclosed, including convertibles, hatches open and windows down are acceptable

Limit two beers per person, per trip

All concessions payments will be touchless card payments only, no cash will be accepted

If patron is outside of vehicle, they are requested to wear face coverings at all times

Social distancing is to be practiced at all times with guests remaining 6ft away from each other, markings for the lines must be obeyed and touchless payment and concession protocols must be followed

Smoking and vaping in the ballpark is prohibited

The Mallards staff have the right to ask anyone to leave if they are not following guidelines

Refunds will not be given in the event of cancellation but ticket will be available for credit towards future movie night or event

Cancellations are likely in rainy conditions that could cause damage to the playing surface

Refunds will not be given in the event of removal from a show

There will be a designated driver register to win program

Hand sanitization stations will be located throughout venue

Fans are expected to be respectful of the ballpark and other fans, please drive slowly

If you have symptoms or feel sick, please, stay home

CUSTOMER SERVICE TEXT NUMBER: 608-561-4229

PLEASE TEXT THIS NUMBER IF YOU NEED ASSISTANCE WHILE AT THE SHOW WITH YOUR NEED, CAR MAKE AND MODEL, AND LICENSE PLATE NUMBER.