2020 SEASON READINESS PLAN
A GUIDE TO OPERATING AT JOE FABER FIELD
1. GENERAL STATEMENT
On behalf of the St. Cloud Rox, the practices identified below represent the baseball club’s best efforts to proactively invest and keep the general public safe when attending games at Joe Faber Field. The outlined steps and initiatives are intended to preserve the safety of our staff, players and fans in preparation for the 2020 Northwoods League season.

2. CASHLESS PAYMENT
The Rox will work toward operating with cashless transactions at the ballpark, including in the areas of food/beverages, ticketing and merchandise. This will limit direct contact between staff and guests.

3. BALLPARK SANITATION
   A. Increased regularity and scope of washdowns and cleaning.
   B. Disinfect areas daily that have vast contact and volume. Such areas include handrails, door handles and restrooms.
   C. Added hand sanitizing stations for public and employee use around the ballpark.
4. SOCIAL DISTANT SEATING
   A. The Rox will recreate its existing ballpark seating, thus decreasing overall ballpark capacity.
   B. Rows and seats will remain vacant to maintain proper distancing between familial parties. The majority of seating will be listed as general admission seating.

SEATING SECTIONS BEHIND HOME PLATE

BLEACHER SEATING AREA (RIGHT)
BALLPARK BREAKUP MAP

We would break the ballpark into three pods. All three pods would all have separate entrances, restrooms, concessions, and seating. There would be no intermingling of fans between the three pods. The only thing they would share is the view of the baseball game. The separate pods are shown by three different colors on the stadium map (#1 green, #2 blue & #3 red).

1. Pod #1 (green) has a capacity of 415 fans. There would be a limit of 80 people in this pod to stay under 25% capacity and also provide enough space for the recommended social distancing.

2. Pod #2 (blue) has a capacity of 1,010 people. We would only allow 250 fans to enter this pod to stay under 25% capacity and provide enough space for the recommended social distancing.

3. Pod #3 (red) has a capacity of 755 people. We would only allow 180 fans in this area to stay under 25% capacity and provide enough space for the recommended social distancing.
5. STAFFING POLICIES
   A. All guests-facing staff members shall be required to wear protective masks, as necessitated by current guidelines and best practice policies.
   B. Staff will be instructed to make the following changes to fan-facing interactions, without limitation:
      I. Prohibit handshaking and physical contact with guests and other employees.
      II. Employees will be required to wear protective gloves and masks when handing items to guests.
      III. Prior to the start of each shift, and continuing when appropriate, employees will be required to wash their hands and put on a new pair of gloves.
   C. Ongoing training to educate staff on new, updated guidelines and procedures.

6. CLUBHOUSE & ON-FIELD PERSONNEL
   A. In order to ensure all players are placed in the safest conditions the Rox & Municipal Athletic Complex will work with the Northwoods League and its member teams to implement the following standards:
      I. Increased cleanliness in the home and visiting clubhouses.
      II. Additional restrictions on clubhouse access - media will be prohibited. Front office access will be limited as much as possible.
      III. Limitations on the commonly used items such as: seeds, gum and peanuts.
   B. The Rox will follow the guidance of the Northwoods League regarding player and on-field personnel health and safety, including travel, fan/media interaction, dugouts, etc.

7. BALLPARK ENTRY / EXIT
   A. Stations and/or spacing markers will promote distancing between customers waiting in lines.
   B. Upon fan entry the Rox will use a contactless approach when reading the tickets when possible.

8. TICKET PURCHASING / SERVICING
   A. Select ticket windows will be closed to ensure proper distance between guests.
   B. Whenever possible tickets will be distributed electronically.
9. FAN EXPERIENCE
   A. Kids Zone
      i. The Rox will not operate the Bounce House for 2020.
      ii. Other attractions that allow for proper distancing will be subject to heightened safety standards, including disinfecting between users and proper distancing while waiting in line.
   B. Concourse/Ramp Flow
      i. Stations and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse.
      ii. A defined traffic flow will be designed wherever possible.
   C. Restrooms
      i. Doors will be propped open to encourage touchless entry/exit.
      ii. Restrooms will be sanitized frequently with disinfectant along all surfaces.
      iii. Every other sink and urinal stations will be disabled to allow for proper distancing.
   D. Promotions
      i. Autograph sessions with players will not be permitted under traditional setups.
      ii. Players and coaches will not be permitted to throw baseballs or other items into seating areas.

10. FOOD & BEVERAGES
    A. All employees will be required to wear protective masks and gloves.
    B. Staff will be in place specifically to disinfect surfaces before, during and after the games.
    C. Employees will serve all fans from buffet stations. Condiments and similar items will be served using pre-packaged servings whenever possible.

11. COMMUNICATION/ MESSAGING
    A. Instructional signage will be posted throughout the ballpark to help “Stop The Spread”.
    B. Public address announcements will promote proper cleanliness, distancing and similar health practices for fans.

12. MASKS
    A. With State regulations masks are required when indoors at public facilities which includes Joe Faber Field’s main lobby and restrooms.
    B. Masks are not required outdoors at Joe Faber Field as long as proper social distancing is practiced.